

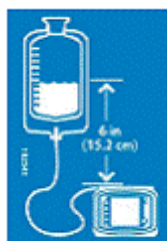
Dear Valued Customer:

Thank you for your selection of Kangaroo™ Joey enteral feeding pump. We are confident that you will enjoy the unique features and benefits of the Kangaroo™ Joey pump that make it one of the most advanced ambulatory feeding pumps on the market today.

To help ensure proper orientation and maximum efficiency with the Kangaroo™ Joey pump, we would like to provide you with the following reminders:

#### Proper System Set-up

- Prior to use, it is critical that the Kangaroo™ Joey pump and corresponding feeding set be set-up properly. **Proper set-up requires that the feeding set to be hung so that fluid level in the bag is 6 inches above the top of the feeding pump when initiating the feeding cycle.**
- The following is an illustration of the proper hang-height distance.



- This illustration is also now available as a sticker, and we highly *recommend* that sticker be placed on the blue door of the Kangaroo™ Joey pump. To request stickers, please contact Covidien customer service at 800-962-9888.

**Note:** If the Kangaroo™ Joey pump is being used in an approved Covidien backpack, the correct hang-height has already been approximated via the design of the backpack.

### Feeding Set Loading:

- Kangaroo™ feeding sets are manufactured with a flexible silicone tubing that allows for fluid to be pumped through the set by the feeding pump. **In order to ensure optimal feeding accuracy, do not overstretch the silicone tubing.**
- To prevent over-stretching, Covidien recommends that the feeding set be held by the retention ring and gently wrapped around the pump rotor and placed directly into the slot.

### System Accuracy Testing

- According to the Kangaroo™ Joey's operation manual (page 23), water is recommended for use during accuracy testing. During the accuracy testing procedure, it is critical that a corresponding feeding set be used only once per accuracy test.
- Per the Kangaroo™ Joey manual, since feeding accuracy of the Kangaroo™ Joey pump is based upon formula administration and not water, a 4% accuracy shift should be applied when testing the Kangaroo™ Joey pump using water.
- This 4% shift in accuracy should also be considered during administration of formulas that have very low viscosity (thickness) or formulas that are "water-like".

This information is intended to ensure that the Kangaroo™ Joey pump is used properly in order to achieve optimal feeding accuracy. When observed, these reminders will result in the Kangaroo™ Joey pump being one of the most accurate and reliable ambulatory enteral feeding pumps on the market.

Thank you again for your business and support of the Kangaroo™ Joey pump. If you have further questions regarding operation of the Kangaroo™ Joey pump, please reference the Kangaroo™ Joey pump manual or contact your local sales representative by calling 800-962-9888.

Sincerely,

Covidien Enteral Feeding Marketing Team