



new **patient guide**

infusion **personalized**



Option**One**[™]
PHARMACY

www.myoptionone.com

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Our Mission

To improve the quality of life one patient at a time by providing personalized infusion solutions.

About Us

OptionOne Pharmacy is a medical infusion provider delivering alternate-site, out-of-hospital therapies directly to patients in the south-central US. Run by an award-winning team of passionate healthcare professionals focused on individualized attention, OptionOne ensures that patients consistently have dependable access to life-enhancing infusions.

Independently owned and operated since 2011 by a pharmacy family, OptionOne Pharmacy is committed to evidence-based medicine, proven advanced technology, and a comprehensive, multidisciplinary approach to the total patient experience.

OptionOne is accredited by the Accreditation Commission for Home Care (ACHC), which is a Medicare Deeming Authority for Home Health providers. Accreditation is regarded as one of the key benchmarks for measuring the quality of an organization, along with its products and services. In addition to accreditation, OptionOne is an active member of the National Home Infusion Association (NHIA) and has attested to accepting the general tenets of the NHIA Standards for Ethical Practice in guiding our clinical practices and business operations.

Should you have any questions or concerns, we are available 24/7 to assist you. If you ever need to speak to us, we're only a phone call away.

Our Services

- **Immunoglobulin Therapy**
- **Anti-Infectives**
- **TPN & Enteral Nutrition Support**
- **Biologics**
- **Factor Replacement**

Conditions We Manage

- **Immune Deficiencies**
- **Neurological Disorders**
- **Infectious Diseases**
- **Nutritional Deficiencies**
- **Digestive Diseases**
- **Bleeding Disorders**
- **Heart Failure**
- **Rare Diseases**

If you are calling during normal Business Hours

(8:30AM-5:30PM Central Time Mon - Fri):

- Call 405.548.4848 and ask to speak to a manager. If he/she is unavailable, please leave a message with your telephone number and he/she will return your call promptly; if a message is left after hours, it may be the next business day before your call is returned.
- If a manager is unavailable and your call requires immediate attention, please dial our main number 405.548.4848 and ask for our VP of Clinical Services. If you are transferred to voicemail, please press 0 at any time to have the operator page the VP of Clinical Services.

Contact Information and Hours of Operation

CONTACT INFORMATION

OPTIONONE

14000 N. Portland Ave., Suite 205
Oklahoma City, OK 73134

P: 405.548.4848/888.848.4588

F: 405.418.4442

www.myoptionone.com

www.facebook.com/myoptionone

HOURS OF OPERATION

8:30AM-5:30PM Central Time

Monday-Friday

A licensed pharmacist and registered nurse are also available 24 hours a day, 7 days a week, for urgent issues related to your care. Please leave your contact information with our after-hours on-call representative.

The pharmacist or nurse on-call will return your call promptly.

OptionOne is closed in observance of the following holidays:

- NEW YEAR'S DAY (*January 1*)
- MEMORIAL DAY (*the last Monday in May*)
- INDEPENDENCE DAY (*July 4*)
- LABOR DAY (*the first Monday in September*)
- THANKSGIVING AND THE FRIDAY FOLLOWING (*the fourth Thursday and Friday in November*)
- CHRISTMAS (*December 25*)

Please note: medication(s) filled or delivered on the above mentioned holidays could potentially incur a service fee. We would prefer to coordinate the delivery of your medication(s) before or after these holidays to avoid additional fee.



What is Infusion Therapy?

Infusion therapy involves the administration of medication through a tube or catheter inserted by a nurse or physician. It is used to treat a wide range of illnesses and diseases when oral medication is not an option. The insertion area is called the infusion site and is commonly placed in the arm or the chest.

Advantages of Home Infusion Therapy

CONVENIENCE

Return to living a normal life faster by being able to receive therapy in the convenience of your home or at an alternate site.

REDUCED COST OF CARE

Less time in the hospital means a lower cost for treatment.

REDUCED RISK OF INFECTION

Chances of getting an infection are much lower in your home than in a hospital.



About Your Treatment

In order to ensure that you have a positive therapy experience, it is important for you to be educated about, and involved in, your treatment. Proper organization and hygiene will aid in a successful infusion experience. It is important to establish a routine. Working with your healthcare provider to set a schedule will help ensure that you receive the proper dose on time. Please contact us if you are unable to take your medication within 30 minutes of the scheduled time or if you miss a dose. Our nurses and pharmacists will advise you as to how to return to your original medication schedule.



Setting Up

- Wipe off the work surface and then cover it with a clean towel
- Use the same set-up area each time if possible
- Lay out everything you need prior to starting your infusion process

Caring for your Infusion Site

Properly caring for your infusion site will greatly reduce the occurrence of infection. You should check your infusion site each day and contact your pharmacist or nurse if you notice any of the following changes:

- Increase in drainage
- Change in color of drainage, especially if green or bloody
- Bad-smelling drainage
- Increase in swelling around the wound
- Pink or reddish skin around the wound
- Redness
- Fever
- Pain or burning along the vein
- Slowed infusion rate or difficulties flushing
- Hardening of the vein (e.g., cord-like)

Follow the nurse's directions for cleaning the infusion site and flushing the catheter before and after treatment.

If symptoms become severe, seek immediate medical attention.

Infusion Site Basics

- Keep the site clean and dry
- Ask your nurse about tips for bathing
- All tubing must be changed every 24 hours
- Central lines require sterile dressing. The dressing will be changed every 7 days
- Needleless devices on each lumen will be changed every 7 days

Patient Safety

Preventing an infection is your most important responsibility regarding your infusion. Infections are avoided by:

- Keeping your hands clean
- Maintaining a sterile infusion site
- Being clean and organized with supplies

For Refrigerated Solutions

- Keep in a clean area of your refrigerator at 36 to 46 degrees Fahrenheit.
- Keep the medication containers in a clean plastic bag to protect them from spills from other items in your refrigerator.
- Remove medication from the refrigerator and allow it to gradually warm to room temperature before you plan to use it. This will make the infusion more comfortable. Allow 1-2 hours for warming. Do not attempt to accelerate the process with a microwave or other supplemental heating sources. Allow 4 hours for TPN bags.
- Chemotherapy spills require a special clean-up kit. Talk to your infusion services nurse or pharmacist about separate instructions designed for chemotherapy patients.



Sharps Container Disposal

NEEDLE SAFETY

- Do not break or bend a needle.
- When handling a needle, be sure the cap is secure. Pick the syringe up by the barrel.
- Do not remove a needle from a syringe.
- Do not put a cap back on a needle once it has been used.
- If someone else accidentally gets stuck with a needle, act quickly.
 - Squeeze the area to draw blood.
 - Wash the area well with soap and water.
 - Run water over the area for at least one minute.
 - Call the injured person's doctor immediately to report the incident and get further instructions.
- You have been provided with a red medical waste container known as a "sharps container," and may also have been provided with red bags for the safe and legal disposal of medical waste.
- Please follow the instructions of your home care nurse or pharmacist as to what constitutes medical waste versus routine waste.
- Please be advised that this system is for temporary storage of medical waste in the home prior to disposal and does not provide for a child-proof system. Please take caution when storing and handling the medical and sharps waste in your home, especially where it is kept and who has access to it.
- You should place needles, syringes, lancets and other sharp objects in the red sharps container supplied to you.
- To dispose of your sharps container, contact your local garbage hauler or the city or county health department and ask if they have sharps container disposal guidelines.

Or visit: www.fda.gov/safesharpsdisposal

Spills

Extra care must be taken when cleaning up a spill:

- Keep children, pets and others away from the area until the spill is cleaned up.
- Wear disposable gloves.
- Use paper towels to absorb the liquid and prevent the spill from spreading.
- When cleaning a spill area, use a freshly prepared bleach solution of 1 cup bleach mixed with 10 cups water.
- After applying the bleach solution, dry the area with clean paper towels.
- Dispose of paper towels carefully. Do not let them drip, which can spread the spill. Place wet paper towels in a leak-proof plastic bag and double-bag them for extra safety. Remove your soiled, disposable gloves by turning them inside out. Place them in the bag.
- Wash your hands thoroughly with soap and water for at least 30 seconds.

Hygiene Procedures

WASHING YOUR HANDS

Hands should be washed thoroughly and frequently when receiving infusions.

- **Wet hands with warm water.**
- **Use liquid soap and lather well for 20 to 30 seconds.**
- **Scrub between fingers and under fingernails.**
- **Rinse with warm water, keeping your fingers pointed down.**
- **Use a paper towel to dry your hands and, if possible, use a towel to turn off the faucet.**
- **If you do not have access to soap and water, use an alcohol based hand sanitizer.**
- **Remove all organic matter from hands.**
- **Apply a dime size amount of waterless hand sanitizer to the palm of one hand or use a waterless hand sanitizer wipe.**
- **Rub hands together covering all surfaces and fingers.**
- **Rub until all waterless hand sanitizer is absorbed.**

OTHER PERSONAL HYGIENE

- **Cover cuts or sores with bandages.**
- **Do not share toothbrushes, razors or washcloths.**
- **Do not eat or smoke in care areas.**
- **Replace disposable gloves if they have holes or become torn.**
- **Treat your toothbrush and razor like your password. Don't share them and get new ones every few months.**





When To Call Your Nurse

Call your nurse immediately if you begin to experience any of the following symptoms as they may be a sign of fluid imbalance, retention or possibly an infection:

- **Weakness or dizziness**
- **Rapid heart rate**
- **New or increased swelling in your feet, ankles or hands**
- **Shortness of breath or difficulty breathing when lying flat on your back**
- **Sudden weight fluctuation**
- **Redness, swelling, drainage or pain around the infusion site**
- **Your temperature is higher than normal or you have chills**
- **Swelling in your chest, arm or neck (fluid may be leaking into the tissue)**
- **Itching**
- **Rash**
- **Hives**
- **Ringing in your ears**
- **Difficulty hearing**
- **Nausea**
- **Vomiting**
- **Diarrhea**

Pain Management

We are committed to helping you manage any pain as best as possible. Alert us immediately if you are experiencing pain. Pain can often be a sign that something is not right with the infusion process. If your pain persists, you may need to consult your physician to further address the issue.





Billing & Payment

OptionOne will bill your health insurance plan(s) for any medication, equipment, supplies and services provided. Your health insurance plan(s) may assess copays, coinsurance or deductible amounts, which will be your responsibility to pay. We will provide you with estimates of what you will owe after your health insurance plan processes your claims. We will inform you of the amount you need to pay OptionOne prior to rendering services.

OptionOne bills your insurance a rate per day or per dose (per diem) for all supplies and services used to provide your care. This means you are not being charged for individual line items; therefore, credit or refunds cannot be issued for unused supplies.

Economic assistance, including payment plans, may be available to those who qualify. If you would like more detailed information about your health care plan, copay, coinsurance or any other aspect of your financial responsibilities, feel free to contact us at 405.548.4848 to speak with a billing and reimbursement team member.

If you receive a payment from your insurance company, please send it to OptionOne. Include a copy of the Explanation of Benefits (also known as the EOB) statement that you receive with the payment.

WHAT IS PER DIEM:

Home infusion services and supplies are typically billed using a per diem (per day) rate, which includes professional pharmacy services, patient monitoring, education and counseling activities, all necessary

supplies and equipment, delivery, and administrative and other support services. Drug products and nursing visits are billed separately from the per diem rate.

Medicare Patients

Infusion and Medicare Part D

Most infusion medications are covered by your Medicare Part D prescription drug benefit. However, infusion-related services, supplies and equipment are **not** covered under Medicare Part D. As a result, you may be charged a daily per diem rate to cover these expenses.

Infusion and Medicare Part B

A very limited group of infusion medications are covered under Medicare Part B. If you are receiving a Medicare Part B-covered therapy, all services except for nursing visits will be filed to Medicare Part B and to any supplemental insurance you may have. We will provide an estimate of the portion you may owe, if any. Home infusion of most anti-infectives is **not** covered under Medicare Part B.

DMEPOS Medicare Supplier Standard: The products and/or services provided to you by OptionOne, LLC are subject to the supplier standards contained in the Federal regulations shown in 42 Code of Federal Regulations Section 424.57(c). These standards concern business professional and operational matters (e.g., honoring warranties and hours of operation). The full text of these standards can be obtained by visiting www.myoptionone.com. Upon request, we will furnish you with a written copy of the standards. Just call our office at 405.548.4848.

Patient Bill of Rights

As an OptionOne patient, you have the right to:

1. Be fully informed in advance about care/service to be provided, including the disciplines that furnish care and the frequency of visits, as well as any modifications to the plan of care.
2. Receive a timely response from OptionOne regarding your request for home care services.
3. Be given information on OptionOne's ownership, company policies, procedures and charges for services, including your eligibility for third-party reimbursement.
4. Choose your home care provider, including choosing an attending physician.
5. Be given appropriate and professional quality home care services without discrimination due to your race, creed, color, religion, sex, national origin, sexual preference, handicap or age.
6. Be treated with consideration of your personal, cultural and ethnic preferences and respected by all who issue home care services to you.
7. Be free from mistreatment, neglect, or verbal, mental, sexual and physical abuse, including injuries of unknown source, and misappropriation of client/patient property.
8. Be given proper identification by name and title of anyone who provides services to you.
9. Be given the necessary information so you will be able to give informed consent prior to the start of any treatment.
10. Participate in the development and periodic revision of your plan of care.
11. Voice or register grievances or complaints regarding treatment or care, lack of respect of property, or recommend changes in policy, personnel or care/service without restraint, interference, coercion, discrimination or reprisal.
12. Have grievances/complaints regarding treatment or care that is (or fails to be) furnished or lack of respect of property investigated.
13. Receive an assessment and update of your revised home healthcare plan.
14. Receive confidentiality, privacy and security of all your information contained in the client/patient record and of protected health information.
15. Review your clinical record at your request.
16. Be given information regarding anticipated transfer of your home healthcare to another healthcare facility and/or termination of home healthcare services to you.
17. Be informed of client/patient rights under state law to formulate an advance directive.
18. Refuse care or treatment after the consequences of refusing care or treatment are fully presented.
19. Be advised of agency's policies and procedures regarding the disclosure of clinical records.
20. Receive appropriate care without discrimination in accordance with physician orders.
21. Be informed of any financial benefits when referred to an organization.
22. Receive information about the scope of services that the organization will provide and specific limitations on those services.
23. Be fully informed of one's responsibilities.
24. Be informed, both orally and in writing, in advance of care being provided, of the charges, including payment for care/service expected from third parties and any charges for which the client/patient will be responsible.
25. Have your pain, if any, appropriately assessed and managed.
26. Have one's property and person treated with respect, consideration and recognition of client/patient dignity and individuality.

Non-discrimination Policy

It is OptionOne's policy to provide appropriate and professional quality home care services without discrimination due to race, creed, color, religion, sex, national origin, sexual preference, handicap or age.

Patient Responsibilities

At OptionOne, our goal is to meet the needs of our patients and provide the best therapy outcomes possible. In order to aid in that goal, you as a patient must also be active in your therapy. This is a list of your patient responsibilities:

- **Give accurate and complete health information concerning your past illnesses, hospitalizations, medications, allergies and other pertinent information.**
- **Assist in developing and maintaining a safe environment.**
- **Inform OptionOne when you will not be able to keep a home care visit.**
- **Participate in the development and updating of your home health care plan.**
- **Adhere and comply with your developed/updated home health care plan.**
- **Request further information concerning anything you do not understand.**
- **Give information regarding concerns and problems you have to an OptionOne representative.**
- **Be responsible for your actions if you choose to refuse care or services or if you do not comply with your prescribed treatment.**
- **Meet your financial obligations as promptly as possible, as it pertains to your care. In addition, you should inform us of any changes in your coverage.**
- **Take care of the equipment in your home as part of your treatment. Some equipment is rented and will be returned to us after your treatment is complete. You should notify us if you are no longer using the equipment.**
- **Respect the rights and professional integrity of our staff regardless of race, gender, sexual orientation, creed, age, disability or national origin.**





Complaint & Grievance Procedure

As a patient of OptionOne, we encourage communication of all complaints or grievances regarding our services or supplies provided to you. We value your communication as an opportunity to improve. If you would like to communicate a complaint or grievance, please follow the steps below.

Our Response To Your Complaint and Grievance

After we register your concern, our process to reach a solution is as follows:

- **After you speak with a manager, he/she will document the conversation and immediately begin seeking a resolution by speaking with our company's senior management, including the owners. You will receive a letter within 14 days of your original call to inform you of our decision and resolution regarding your complaint.**
- **If at any time during this process you have questions or comments, please feel free to contact:**
Tracey Wills, CEO, by email at twills@myoptionone.com or call 405.548.4848
- **You may also contact us via our website at www.myoptionone.com. Click on the "contact us" tab on the home page.**
- **Simply come by our office at 14000 N. Portland Ave., Suite 205 in Oklahoma City during normal business hours.**

Advance Directives

In regards to resuscitation, our staff will call 911. Any requests to withhold or withdraw life-sustaining drug therapy or nutrition support (parenteral or enteral nutrition) will be evaluated on a case-by-case basis and only with the patient's and physician's involvement. You may obtain assistance for advance directive documentation from your personal attorney, or by visiting www.caringinfo.org. You may receive additional information from the Oklahoma Palliative Care Resource Center or the University of Oklahoma College of Medicine by visiting www.myoptionone.com

Other contact for Registering a Complaint

In addition, if OptionOne cannot resolve your concern, we are providing you with the contact information below in order to register your complaint(s) with the proper regulatory and accrediting bodies related to the services OptionOne provides:

Infusion Pharmacy Services

PHARMACY RELATED ONLY

Oklahoma State Board of Pharmacy
2920 N. Lincoln Blvd., Suite A
Oklahoma City, OK 73105
405.521.3815 or
www.ok.gov/OSBP/

Infusion Nursing Services

NURSING SERVICES RELATED ONLY

Oklahoma State Department of
Health-Medical Facilities-Home Care Agency
1000 NE 10th Street Oklahoma
City, OK 73117
800.234.7258-Home Health Hotline
or email at
medicalfacilities@health.ok.gov

OptionOne's Accreditation Body

ALL SERVICES &/OR SUPPLIES

Accreditation Commission
for Health Care, Inc.
139 Weston Oaks Ct. Cary, NC 27513
(855) 937-2242 or www.achc.org

Delivery of your Infusion Medications

We coordinate the delivery of your medications to the location of your choice. This could be your home, the hospital prior to discharge, your doctor's office or another designated location. We also provide all the supplies you need for your medication therapy. These supplies may include needles, syringes, a sharps container and alcohol swabs.

OptionOne Pharmacy packages medication carefully to protect the contents. If necessary, we will send a cold pack with your contents to keep them sufficiently cool. If upon receiving your medications you feel the contents are above room temperature or if upon inspection the goods are damaged, notify us immediately by calling 405.548.4848. Supplies should be stored in a cool, clean, dry place.

Refills on Medications or Supplies

Look at the amount of medication and supplies you have each week and make a note of the items you will need to reorder soon. We will call you weekly to check on your medication and supply count; however, in the event supply levels are low (i.e., only 1-2 days left), please begin the reorder process by calling OptionOne at 405.548.4848 or toll free at 888.848.4588. It is important that OptionOne be notified as soon as supplies reach a low level to ensure that you receive your medications and supplies on time.



INSPECTING SUPPLIES

- **Check the package for your name and the correct medication or fluid you are prescribed.**
- **Check the package or bag for an expiration date.**
- **Inspect all supplies to be sure they are sealed, clean, dry and have no cracks or tears. Also check that contents are not cloudy or discolored.**

STORING SUPPLIES

- **Keep your supplies in a clean dry place that's out of reach of children and pets.**
- **Store medications or fluids as directed on the label. Some may need to be refrigerated.**
- **For room-temperature solutions, keep them out of direct sunlight and leave them in the protective covering provided by the pharmacy whenever possible.**
- **Be sure to use the oldest supplies first and always throw away expired medication.**

Returning Equipment

If you are using rented equipment, please call us as soon as your therapy has ended. We will arrange for the pickup of any equipment to be returned to OptionOne. Simply call 405.548.4848 to arrange a pick-up of equipment or get instructions on how to mail back loaned property.

REMINDER

- **Provide the exact date your therapy ended.**
- **When returning a pump, be sure to return all of the pump accessories.**
- **Failure to return loaned equipment may result in a fee.**

RETURNED GOODS POLICY

The Board of Pharmacy forbids the resale or reuse of medications that have already been dispensed. This means that we cannot take returns and are unable to issue credits for unused or leftover products. If for some reason your order is not what you were expecting, call OptionOne immediately.

RETURNED SUPPLIES

If you are interested in donating your extra supplies, contact a local church or medical clinic to arrange for a pick-up.

PROPER DISPOSAL

Seal used dressings and tubing in a plastic bag. Throw the bag directly in the trash unless the nurse tells you otherwise. Put used needles and syringes directly into the sharps container provided.



Poisoning

Medications are a valuable therapy when taken as directed. They should only be taken by the person named on the prescription. Medications not taken as directed can be dangerous. Here are some tips to avoid poisoning accidents:

- 1. Store medications in their original containers.**
- 2. Store medications and sharps containers out of reach of children and pets.**
- 3. Use child-resistant packaging; replace container caps tightly.**
- 4. Call medicine by its proper name, not “candy.”**
- 5. When answering the phone or door, take medication container (or your children and pets) with you.**
- 6. Know your local poison control number or dial 1.800.222.1222 to find out.**
- 7. Put the poison control number on or near your phone.**



Emergency Preparedness

In the event of a medical emergency, you should call 911 or an appropriate emergency number. In addition, if you should have a living will or a do-not-resuscitate (DNR) order, copies of these documents should be readily available at all times for emergency personnel and family members to reference in an emergency.

Our equipment is designed to operate throughout inconveniences such as brief losses of electricity during storms. In cases where mechanical failure or brief power

loss might present an undue hazard to your recovery, we strive to provide back-up equipment and supplies. There are, however, potential emergencies during which your needs may well exceed the reasonable resources we can provide.



General Home Safety

Falling is a common way in which many individuals are injured in the home. The symptoms and side effects of some medical conditions and medications may increase the likelihood for falls. Take the time to remove trip, slip and fall hazards from your home to avoid injury.

Natural Disaster

In the event of a natural disaster, we have developed a plan to assist you in continuing your home healthcare needs. Our clinicians and support staff will make every effort to contact you in a timely manner. If you are required to evacuate your home or residence, please take all medications, medical supplies and prescription information with you. We will supply you with a copy of your orders upon the start of your care. This will help other healthcare professionals with your needs in the event we are unable to reach you.

When phone service has been restored, please wait for us to call. We will determine your status and develop a plan to assist you in continuing your care. In the meantime, you should carry out prescribed care as previously instructed by your nurse, as safety permits. Notify your home health nursing agency, as well as OptionOne, if you are moved to a shelter or other safe environment in order for us to resume service or assist you with transfer to another agency.

Tornado Preparedness

The Centers for Disease Control and Prevention list several steps when preparing for and situations during a tornado. Visit www.cdc.gov/disasters/tornadoes/index.html for more information and always remember to consult local news media for updates and reports.

Loss of Electrical Power

If electrical power is disconnected, the infusion pump will automatically switch to battery power. There is no need to interrupt your infusion if you are in a safe environment; however, you may turn the pump off and manually adjust I.V. rates if necessary.



Patients will be prioritized in the Following Manner

- **Patients identified with a medical condition requiring critical nursing measures that cannot be postponed (i.e., pain management, total parenteral nutrition, ventilators or other specialized respiratory equipment)**
- **Patients discharged from the hospital who have been referred to us, but have not yet been seen by one of our clinicians**
- **Patients receiving ongoing, non-critical home healthcare**

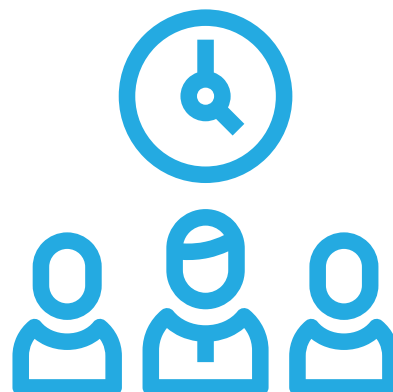


In an Emergency Situation:

- **Clamp tubing**
- **Turn off pump**
- **Disconnect access as instructed**
- **Evacuate to safe area**

If you cannot reach us by phone and feel you need urgent medical assistance, dial 911 or go to the nearest hospital emergency room. Normal services provided by OptionOne will resume at the earliest time possible, as safety permits.

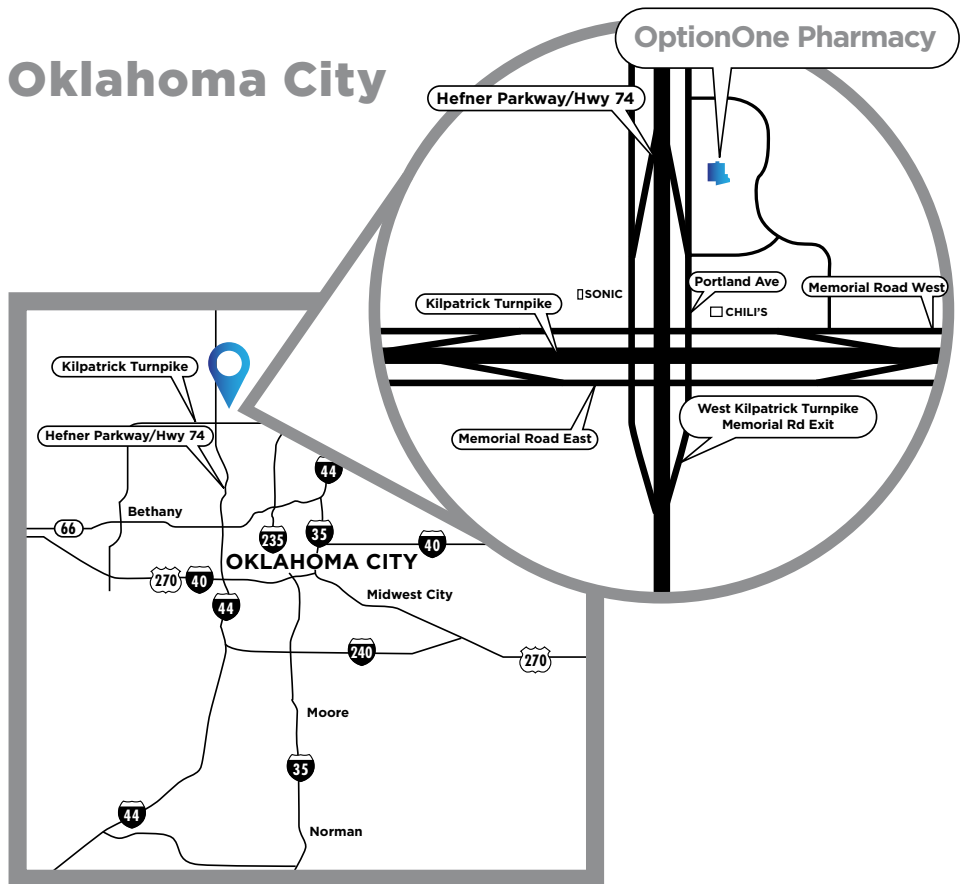
Please consider the steps you would take in an emergency. If you are vulnerable because of immobility, are dependent on medical equipment that requires electrical power or are simply living in an area likely to require an evacuation in a major storm, consider now the plans and preparations you must take. Community resources are available to you through the offices of the local Civil Defense and the Red Cross. Many localities now encourage medically needy or equipment-dependent people to pre-register for transportation, shelter or assistance.



Locations

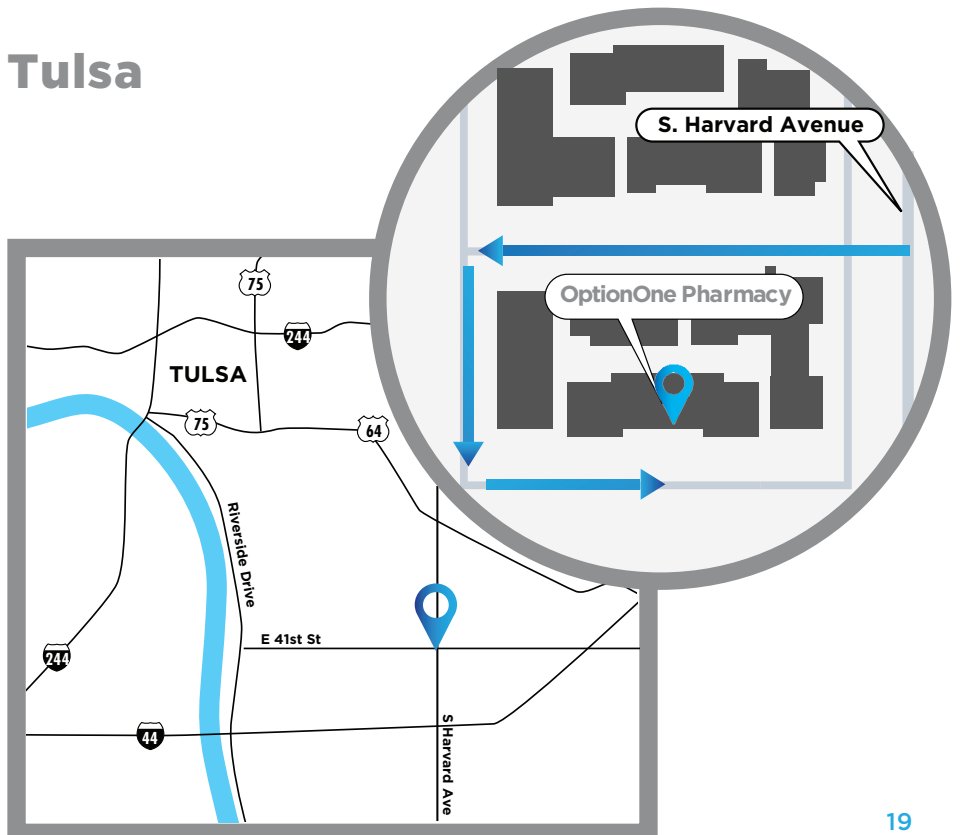
**OptionOne Corporate Location
Infusion & Pharmacy**
405.548.4848
Fax 405.418.4442
14000 N. Portland Ave., Suite 205
Oklahoma City, OK 73134

Oklahoma City



Tulsa

OptionOne Infusion Suites
405.548.4848
Fax 405.418.4442
4150 S. Harvard Ave., Suite G2
Tulsa, OK 74135





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405.548.4848 Fax 405.418.4442
14000 N. Portland Ave., Suite 205, Oklahoma City, OK 73134